

SOUTHPAW



IN YOUR CORNER

November 2022 - Volume 3

This is
'In Your Corner'
Southpaw's
monthly
newsletter

Here at Southpaw, we love to celebrate all of our employees successes. 'In Your Corner' will be released monthly to update what is going on throughout our regions in our 100+ locations. We are dedicated to building a Southpaw community and celebrating all of our people. We look forward to the monthly stories we get to tell, from our back office, and coast to coast in our field locations!

In this edition of ***In Your Corner***:

1. Get to know us at Southpaw
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3. Mid-Atlantic Celebrating their Exceptional Teams
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Judd Wishnow, Jeff Stewart (Dunkin' East), Paul Faust (Dunkin' West) and Paul Bunker (Dunkin' East) at the 2022 Dunkin' Global Convention in Las Vegas.



Get to Know us at Southpaw...

Jamie Long Senior Field HR Leader

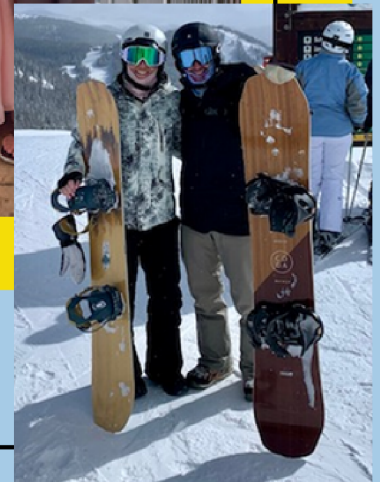
Jamie provides field HR support to both our Mid-West and Mid-Atlantic Taco Bell teams and partners with the Directors of Operations and the Area Coaches to communicate and implement new benefits, resources, and processes to the field. Even though Jamie has only been with Southpaw the last 2 years, she has worked in many facets of Human Resources over the last 15 years. One of her biggest career accomplishments was earning her master's degree in Human Resources while working full-time.

Jamie lives in Louisville, KY with her Husband, Cliff and their fur baby/cat, Lucy. They have 4 nephews and 2 godchildren and enjoy being very active in their lives. Jamie is a diehard St. Louis Cardinals baseball fan and tries to get to games as often as she can. In 2023, Jamie is looking forward to more growth for the Southpaw team and celebrating her 40th Birthday at Disney World with her Husband.

Jamie's Dunkin Order: Iced coffee with sugar free vanilla syrup a splash of skim milk and 3 Splenda.



Jamie's Taco Bell Order: 3 Crunchy Tacos & Chips and Cheese
3 words to describe Jamie: Kind, Outgoing and Helpful



What's going on in Dunkin' East:

A Famous Visitor

TikTok and social media star @Eggnogthebulldog stopped by our Route 52 location to make some donuts! Eggnog has over 1 million followers and was such a good girl during her visit!

Pictured right is Eggnog, Devon, our District Manager, and Patricia, our employee at Route 52!

A spooky fun RGM Bowling event

In October, the Dunkin' East RGMs got together for a fun bowling event as their RGM meeting. Everyone dressed for the occasion and a great time was had by all.



What's going on in Taco Bell Mid-Atlantic:

October's RGM Meeting

In October, Our Mid-Atlantic team hosted the quarterly RGM meeting with special guests, Jamie Long, Deek VonderHaar and Lauren Anderson. The team recognized some of the quarter's best performers, as well as celebrating the 5 Star store RGMs for the Quarter.

Celebrating Exceptional Teams

The Team at our Upper Marlboro location celebrated 3 periods with no customer complaints, The team celebrated with a bowling outing. Way to Go, Ricky and Team!

Area Coaches, Chris Buckley and Hector Canales took the newly ServSafe certified managers from the Calverton store to celebrate at Famous Dave's. Team Calverton also celebrates the best Core score in Round 2 for the Mid-Atlantic.



What's going on in Dunkin' West:

A Shout Out to Grant, For Going Above and Beyond!

Hey Dunkin'. I recently visited Phoenix, Arizona and my morning stops were at the Dunkin' on the corner of Adams and Central. I had the pleasure of meeting the AM barista, Grant. He brewed me a fresh pot of coffee, welcomed me to the city, talked to me about the surrounding neighborhood, and even shared his journey from Minnesota to Arizona. I chalked it up to a nice human experience, except...

Two days later, I go back. He immediately remembers me, brews me a fresh pot of coffee again, and asks me how my visit was going, and even wishes me safe travels home! I have been to A LOT of Dunkin' Donuts. Grant is one of a kind! He was memorable in just a 5-minute experience. You guys have yourself a winner.

-Hector Ocasio, Customer



We are so proud to have you as a Southpaw employee, Grant!

What's going on in Taco Bell Louisville:

A Full Throttle RGM Meeting

October was one exciting month for the Kentucky market RGMs! To treat our KY market for their stellar performance in the first 3 quarters, we hosted the Q3 RGM meeting at Full Throttle Adrenaline Park. With Special guest appearances by Ricky Bobby (Judd Wishnow) and Cal Naughton Jr. (Dan Pellessier), pictured right.

This meeting was all about fun and recognition! The day started by recognizing our top performing stores and filling up on delicious BBQ. Then our Managers were split into groups to take turns Go Cart Racing, Axe Throwing, or cheering on their peers as they competed.

Some of our Managers were content on watching the fun, while others turned the competition on. Full Throttle kept track of all the races, winners and times, and named the top 6 racers of the day to compete in one final race. Those finalists were Bob Smolka (RGM, Hodgenville), Dennis LoBue (Area Coach), Shawn Menard (RGM New Shelbyville), DJ Lovan (RGM Springfield), Brandon Randall (RGM, University of Louisville) and Alan Shaughnessy (RGM, Highlands). The ultimate winner of the day was Alan Shaughnessy, but it is safe to say a blast was had by all.

We wrapped up the day by one last recognition of our 5-star stores for Q3 and raffle drawings for some Taco Bell swag.



Open Enrollment for Taco Bell Mid-Atlantic

Important Dates to Remember!

**November 28th - December 9th,
2022**

Benefits will be effective January 1,
2023, thru December 31, 2023!

Any eligible Team Members, Shift
Leads & Managers can enroll, change
or waive benefit coverages via the
Paylocity Web Benefits Portal during
this time period.

This will be a passive enrollment. If
you are already enrolled, you will be
automatically enrolled with the same
coverages unless you enter the
portal and make any changes!

If you are eligible and you don't
enroll, or you wish to make changes
to your current coverages and you
do not during this Open Enrollment
period, you will not be able to enroll
or make changes until next year's
open enrollment (unless you have a
qualifying event - marriage, divorce,
birth/adoption of a child, loss of
other coverage).

**Be on the lookout for the
Open Enrollment email for
more details.**



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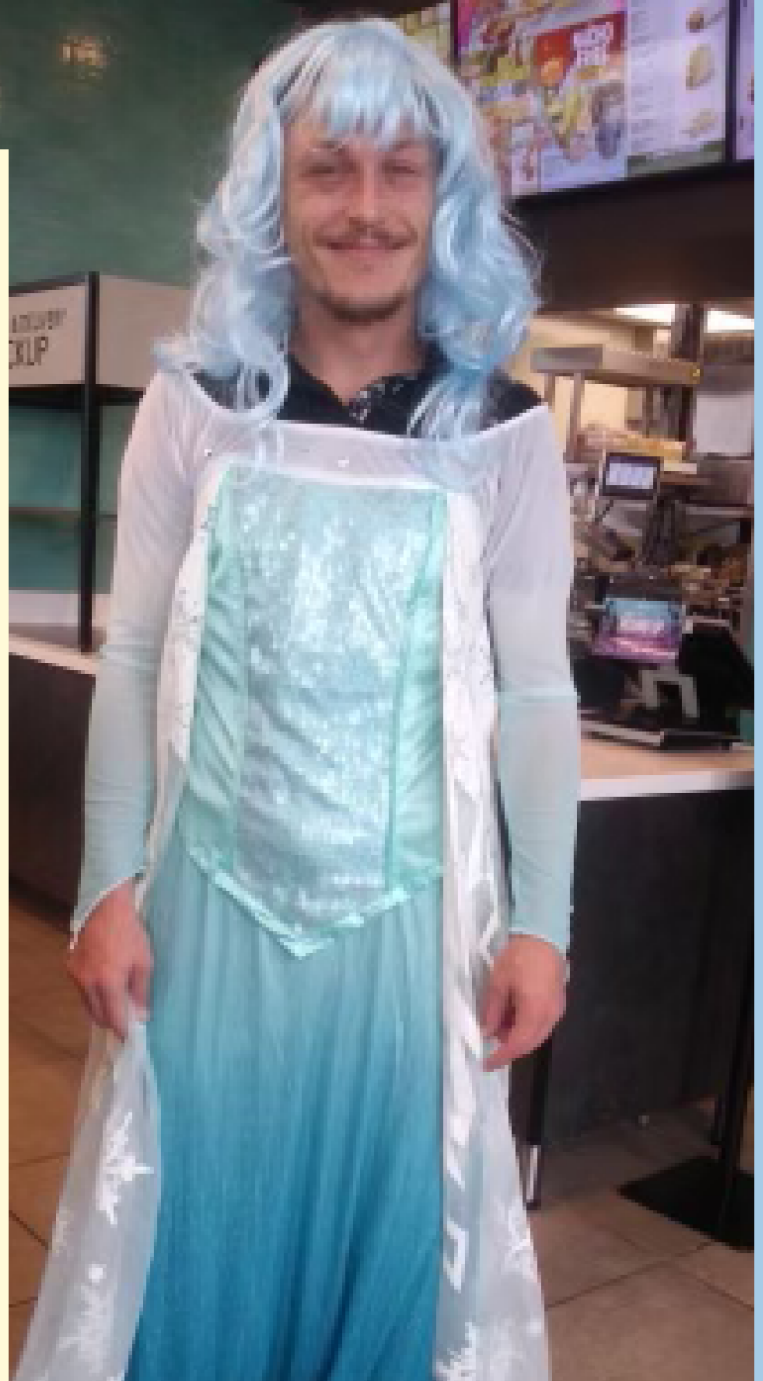
Holiday Paycheck Reminder

Southpaw does not control the UPS deliveries of live checks. We typically experience more late and lost check packages due to the shipping demands of the holiday season.

**We encourage all employees
to enroll in direct deposit
to ensure pay is deposited on
time.**

Southpaw offers rapid! Pay Cards to those that do not have a direct deposit bank account. Once added, your next paycheck will be deposited directly onto your rapid! Pay Card which can be used the same as a debit card (no bank or credit check required).

If you have any questions on our
rapid! Pay Cards,
please reach out to
PAYROLL@SOUTHPAW.CO.





***Happy
Thanksgiving
to you and your
families, from all
of us here at
Southpaw!***



***Here at
Southpaw,
we are
"In Your Corner"***