

#### SOUTHPAW



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# This is 'In Your Corner' Southpaw's monthly newsletter

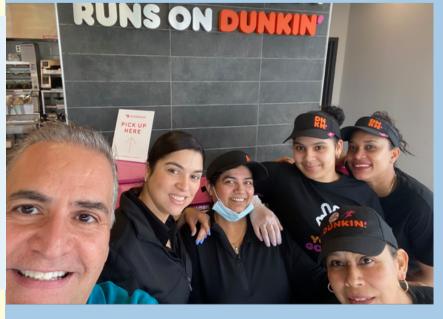
Here at Southpaw, we love to celebrate all of our employees successes. 'In Your Corner" will be released monthly to update what is going on throughout our regions in our 100+ locations. We are dedicated to building a Southpaw community and celebrating all of our people. We look forward to the monthly stories we get to tell, from our back office, and coast to coast in our field locations!



The grand opening of the new Airmont location in the Dunkin East market.

#### In this edition of *In Your Corner*:

- 1. Get to know us at Southpaw
- 2. Louisville Update
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# Get to Know us at Southpaw...

### Toni DeGennaro Payroll Associate

Toni joined the Southpaw family in 2022. She worked in manufacturing customer service for 17 years before switching over to our payroll team!

She has a daughter named Paige and two chihuahuas named Scarlett and Stella.

In her down time, Toni enjoys crafting, spending time with her family in Florida, and hanging out with her daughter and dogs. She is also a diehard New York Yankees and New York Jets fan!

Toni coached cheerleading for 23 years prior to retiring in 2022. A fun fact: she was our HR Generalist Lauren's cheerleading coach!

Toni's Dunkin Order: Large tea with

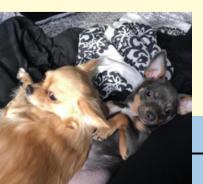
milk and four equals

Toni's Taco Bell Order: Nachos

Supreme or Mexican Pizza

3 words to describe Toni: Outgoing,

Funny, Enthusiastic





# What's going on in Taco Bell Louisville:

#### **An Exciting Month!**

March was an exciting month in the Kentucky market, we opened our 40th location! On March 14th we joined the team for a Grand opening celebration. Stop by and see Kenou and team, located on 6212 Shepherdsville Rd in Louisville, KY.

The Hillview location also underwent a much-needed renovation, we celebrated their grand re-opening with a ribbon cutting and a party for the team. Ernesto and team worked with drive-thru only for 5 weeks until this beautiful transformation was complete. Thanks Richard and team for all your hard work!

#### **Supreme 5-Star Rating**

Congratulations to Taco Bell 040565 Vine Grove, one of our new stores for receiving the Taco Bell Supreme 5-star rating for this period! Great job!







# What's going on in Dunkin' West:

#### **AZ Celebrates their Employees**

A Southpaw Shoutout to the Dunkin West Market for celebrating their employees and spreading the Southpaw culture. Tiffany from Kingman was named Employee of the month! The Dunkin West stores are always our top locations at utilizing WOW, and many of their employees have already claimed some of our new WOW prizes!





# What's going on in Taco Bell Mid-Atlantic:

#### **AGM Meeting**

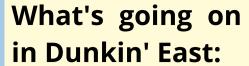
In March, we welcomed the AGMs from the Mid-Atlantic market to the Double Tree in Annapolis for an informational all AGM meeting. This meeting covered everything from the WOW recognition program and AGM PTO to the Taco Bell 5-star program and even the new KFC chicken nuggets. And a big Congratulations to our first WOW prize for the Mid-Atlantic market, which was earned by Markees Branch, AGM at our Leonardtown location!

#### **Congratulations in Order!**

Team Central led the way for Operations in the Mid-Atlantic in period 2, over 4.5 stars collectively for the team. Special shout outs to Ricky King and Francis Gomes who have kept their stores at 5 star all of 2023 so far.







#### **RGM Ax Throwing Celebration**

Our team in the East had a fun RGM meeting last month at Stumpy's Hatchet House. The venue had ax throwing, corn hole, curling, and and giant Jenga. The team was broken up into small groups who competed against each other. Congratulations, Hunter, Mona, Britney, Sarah and Tina on coming in 1st place!

We celebrated all of the March

